



The Cervantes Group Press Release

Invite-only San Juan C-Suite Tech Forum Below the Radar was a Hit San Juan - March 11, 2026

If you were not around last March 11th at The Cervantes Group sponsored “C-Suite Tech Forum”, you may have missed out. Global AI expert Christopher Duffey (<https://chrisduffey.ai/>) flew to San Juan to speak to the privileged few that were able to hear his take on where AI is going. He and Matt Schwartz, the Global CEO of Worksoft, engaged in a “where are we now and where are we going fireside chat” moderated by Joanna Bauza, President & Founder of The Cervantes Group.

“The idea came about when we saw such high demand for the Worksoft AI automation tools that we are only licensed corporation to provide these implementations in Puerto Rico and we were happy to receive Matt and his team,” stated Bauza. The talk consisted of Schwartz and Duffey discussing what **Agentic AI is moving towards autonomous AI** and all the ramifications for corporations. How can companies control the risk that AI procures along with the ethics of standards and laws one may ask was discussed. “**As AI begins executing actions inside enterprise systems, organizations need continuous validation that their critical business processes still work correctly. AI assurance means verifying that automated transactions produce the right business outcomes across complex enterprise environments. It’s about giving CIOs and business leaders confidence that innovation doesn’t introduce operational risk,**” summarized Schwartz.

“I am glad Chris was able to make it as Matt and I were busy seeing customers and offering advice on to how to automate applications and fully utilize Worksoft’s amazing **core offering**” said Timothy Mullen, Co-Founder of The Cervantes Group. (Duffey and Schwartz) We put our customers first and this event was excellent in terms of format and in style. I am proud of the outcome and the **VIP group,**” stated Mullen.

About Us

The Cervantes Group is a 3X winner of Inc. Magazine’s 5000 fastest growing private companies in the United States and a certified MBE and WBE corporation. CERVANTES is a market-driven IT services company that delivers technology solutions while also helping to control costs and improve productivity by providing the highest quality IT professionals and management services to its clients. CERVANTES leverages its expertise as a bi-lingual and multi-cultural corporation to meet the needs of customers’ daily challenges that arise due to economic fluctuations and changes in the marketplace. Additional information can be found at: www.thecervantesgroup.com.

For press inquiries, please contact us at 1 866-729-7597 or by email social@thecervantesgroup.com.